

Installation Services

These terms and conditions relate to the hire by the Purchaser of an Optima Control Solutions Ltd. Installation engineer to assist with Installation of equipment, servicing or otherwise consulting or advising on installation.

The Purchaser will notify Optima Control Solutions Ltd. in writing, referring to these conditions, requesting Installation Services. This will constitute a contract which will be carried out and invoiced according to these conditions.

All site work is offered on the basis of an hourly rate, and travelling time to and from site is charged as site time.

Chargeable time commences from when the engineer is assigned to the service visit. In-office preparatory work may be required before visiting site; these hours will be chargeable and identified on the time sheet. The minimum charge rate for time is 4 hours.

- a) Charge Rate "A", £37.50 per hour for time not in excess of 8 hours between the hour of 07.00 and 19.00 up to 40 hours per week, Monday through Friday each week.
- b) Charge Rate "B", £46.80 per hour for time in excess of 8 hours a day or 40 hours per week, Monday through Friday and all hours outside those stated in clause a) above, Saturdays, Sundays & UK Public Holidays..

Note: Optima Control Solutions Ltd. prioritises the wellbeing and safety of its personnel. On this basis, a maximum working duration of 16 hours per day applies. The limit of 16 hours is effective from when the engineer departs from their home or hotel to when they return back to their home or hotel. In addition, a minimum rest time of 8 hours applies between consecutive working days on site.

If the Engineer travels by car, mileage will be charged from the Engineers base office, wherever located, to and from the Purchasers stated premises at a rate of £0.80 per mile. For other modes of transport, reasonable incurred travelling expenses from the Engineers base office, wherever located, to and from the Purchasers stated premises will be chargeable at cost plus 10%. Accommodation where necessary, including reasonable meals will be chargeable at cost plus 10%.

The Engineer will submit a daily report to the Purchaser or his representative, for approval.

Travel and accommodation costs will be charged out at cost to Optima + 10% to cover administration charges.

For employee expenses related to the service visit, such as hotels or car hire, documentary evidence can be provided for not less than 80% of the invoiced value if requested. A charge of 5% of the invoiced value of the expenses will be added to cover administration costs.

Optima Control Solutions Ltd. reserves the right to withdraw or substitute Engineers from site at its discretion

Installation Services Terms and Conditions are subject to the Optima Control Solutions Ltd. Conditions of Sale – UK.