



All the support you need... ... when you need it

What is it?

Optima's Cloud-Based remote support solution offers a cyber secure and powerful remote access facility to your equipment and devices on-site.

Installation and configuring of the unit is straightforward. We can enable multiple user profiles and select the access rights you wish for each, providing high security. In fact, the encryption standard is AES 256 used for bank-level security.

How does it work?

We use our programming tools such as TIA Portal®* or RSLogix®** to seamlessly access your equipment, as and when you allow us to. This enables you to access our engineering expertise as if we were at your machine, without incurring additional costs or delays due to travelling time.

How does it connect?

There are three different connectivity options available on our remote access platform:

Wired Ethernet



WiFi



4G



www.optimacs.com

* TIA Portal is a registered trade mark of Siemens

** RSLogix is a registered trade name of Rockwell Automation

A combination of these can also be used, enhancing the uptime of the remote connection.

Optima can provide flexible SIM-card options from a variety of network providers depending on the best coverage for your area for the remote 4G access depending on the projected data usage.

We have installed numerous systems at our customer sites, many with no direct internet access such as remote operating plants.

Optional accessories such as high-gain antennas can also be specified to increase the connection reliability.

What else can it do?

For a small additional monthly cost, it also allows you to log data and visualize information. Custom dashboards can be created to display exactly the information you want. The exact cost depends on the frequency and amount of data that you wish to log.



A remote access system that does not require any specialist on-site engineering software

Solution
Partner

Automation
Drives

SIEMENS